



ELITE GATES

**WARRANTY & CARE
GUIDELINES**



Please follow the guidelines outlined below to ensure that your product will remain under warranty. If you have any questions or concerns regarding any of the following, please get in touch with us.

FENCES/ BALUSTRADES

- Avoid earth or soil coming in contact with the fence.
- Fertilizers and garden chemicals should not be used in or around fences to limit contact.
- All fences should be cleaned on a regular basis (3 monthly) with a soft brush and a mild detergent solution. Do not use harsh abrasive products. Do not use a high pressure water blaster.
- In a saltwater pool application the fencing should be washed down after each swim.
- Materials should not be leaned or stacked against the fence to avoid the fencing being pushed out of alignment.
- Timber should be sealed/painted with an appropriate product.
- Do not dig or plant close to fence posts, this will compromise the strength of the structure.
- In applications where fences have been fixed into timber (i.e. decking structure), please check fixings every 6 months. As timber is a natural product this will shrink and expand which could cause fixings to become loose.

GATES

- All gates should be cleaned on a regular basis (3 monthly) with a soft brush and a mild detergent solution. Do not use harsh abrasive products. Do not use a high pressure water blaster.
- Ensure that all organic matters are kept from the clear from the gate, posts, track and motors.
- Hinging and latching hardware should be inspected and lubricated as required every 3 months.
- Bug deterrent should be applied every 3 months to all electrical areas (motors, keypads, safety beams etc.). **THIS IS VITAL.**
- The gate needs to be serviced every 12 months by Elite Gates Limited.



- Any servicing guidelines from manufactures must be adhered to.
- Inspect end stops every 3 months to ensure they are secure and sturdy.
- We recommend changing the gate batteries every 2-3 years depending on usage. Only use genuine centurion batteries.
- Any damages to the equipment or unusual equipment operations must be reported immediately to Elite Gates Limited.
- Any damage or faults must be repaired using only genuine products supplied or recommended by Elite Gates Limited.
- Ensure all persons who operate the gate are trained and know the risks associated.

Product specific warranties are outlined in our terms and conditions which is available on our website. Failing to follow the above recommendations/guidelines will void all warranty claims.