



ELITE GATES
HANDOVER GUIDE



Thank you for choosing Elite Gates for your gate! Here is a quick reference guide for you to refer to for the basic functioning of your gate.

GATE FEATURES / USING YOUR GATE

Commands

Full open - Opens the gate completely.

Pedestrian open - opens the gate enough to walk through/drag bins through etc.

Autoclose - If enabled, the gate will countdown a preset amount of time and then close automatically.

To hold the gate open, either;

Press and hold the remote button, the gate will begin to open then pause, release the button and the gate will continue to open with auto close disabled,

or,

Pause the gate (by pushing the open button) before the gate is fully open. This will disable the auto close.

To close the gate, press the open/close button. The next time you open the gate the autoclose will re-enabled.

Pausing the autoclose works with the full open command only.

Manually Unlocking Your Gate

Sliding gates

Locate the latch on the front of the motor, insert the key and open the latch completely. If the gate is jammed, heavy, or on an incline, this may require a bit of force.

Important, if the gate is on a slope, make sure the gate is held as it will roll away as soon as the latch is opened.

Swing gates

Locate the key flap on top of the motor, insert the key and turn. The motor will unlock and you'll be able to manually open/close the gate.

Important, move the gate slowly and carefully.



MAINTAINING YOUR GATE

We recommend having the gate and automation serviced by Elite Gates every 12 months. The most critical piece of maintenance is:

- Spray a bug deterrent around enclosures, motors, safety beams and keypads. Bugs nesting in the warm electronics is the number one issue we find when called out to gates not functioning. Components ruined by bugs cannot be warrantied. This should be done regularly, we suggest at least monthly, regardless of the product spec.

While no major maintenance is required, the following regular checks to catch any potential issues early are recommended monthly

- Ensure that the gate moves smoothly and apply lubrication to tight spots
- Ensure that the end-stops are sturdy and secure
- Clear any dirt, leaves and debris from the track
- Keep the area around the gate, motor(s) and safety beams clear of vegetation

The gate motors are battery operated for both security and reliability. The mains power connection keeps these batteries in an optimal state of charge. Depending on how many cycles per day the gate is used, how often there are power cuts etc, will determine the life cycle of the gate batteries.

We recommend changing them every 2-3 years to ensure they don't fail at an inconvenient time, and only genuine Centurion batteries should be used.

Check over warranty guidelines document for more in depth maintenance requirements.



CHANGING/ DELETING KEYPAD CODES

Your keypad stores codes as "Users" and can perform a full open (channel 1) or Pedestrian open (channel 2).

To change the full open pin number, follow these steps (you should hear a beep and note the LED lights change after each step):

1	* 1234*	Enter programming
2	1#	Enter code menu
3	1#	Select "user". User 1 is defaulted to full open
4	(New code)#	Enter new code
5	1#	Assign the channel (1 is full open, 2 is ped open)
6	#	Accept
7	#	Exit

To change the pedestrian open code, follow these steps:

1	* 1234*	Enter programming
2	1#	Enter code menu
3	2#	Select "user". User 2 is defaulted to ped open
4	(New code)#	Enter new code
5	2#	Assign the channel (1 is full open, 2 is ped open)
6	#	Accept
7	#	Exit

To add a new code, follow these steps. Important, note down each user entered for future reference.

1	* 1234*	Enter programming
2	1#	Enter code menu
3	(User number)#	Select new "user" number, 1 and 2 are already
4	(New code)#	in use, Enter new code
5	(Chanel)#	Assign the channel (1 is full open, 2 is ped open)
6	#	Accept
7	#	Exit

To delete a code, follow these steps

1	* 1234*	Enter programming
2	2#	Enter delete menu
3	(User number)#	Select "user" to be
4	#	deleted Accept
5	#	Exit

Please review the full user guide for information and instructions on how to use the many features of the keypad.

TROUBLESHOOTING

What to do if your automatic gate won't open

If your gate won't operate, check each of the following steps:

1. Check that the power is still switched on.

Your gate motor has a battery backup, there is a chance the mains power was turned off days previously and the batteries are now too low to operate the gate.

2. Try the other remotes and/or keypads, these batteries may need to be replaced.
3. Check that the safety beams (if fitted) are clicking.

Wave your hand back and forth past the RECEIVER safety beam (same side as motor/control box). The receiver should click as you slowly wave your hand past.



If the RECEIVER will not click, first make sure there are no leaves or dirt blocking the path between the two units.

Then make sure the units have not been knocked or pushed out of alignment.

If the RECEIVER still does not click, the batteries in the TRANSMITTER (opposite side) may need replacing.

Note that the transmitter will beep as the batteries begin to drain, giving plenty of notice to change the batteries.

4. Manually unlock the motor by unlocking and opening the latch.
The gate should roll freely back and forth, make sure there is nothing obstructing the gate.

Once re locked, press the open/close button on the remote and the gate will "crawl" to relearn the end stops.

If the above steps have not solved the issue, please call Elite Gates and we will return to diagnose and repair as soon as possible.

Note that if any of the above steps are found to be the issue, or if the maintenance steps detailed here have not been followed, we may charge a \$150 + gst call out fee.

REPLACING BATTERIES

Safety Beams- Require 2 x AA batteries on the transmitter side (see above). The transmitter will start to beep as the batteries are getting low to indicate they need to be changed.



1. Remove screw cap with a small flathead screwdriver
2. Remove small phillips screw
3. The cover will lift off, allowing the AA batteries to be replaced



Keypad - Requires 2x AA batteries. The red LED will flash rapidly three times, every 4 seconds to indicate the batteries are low. The tone when pressing the buttons will also be different.



1. Remove screw cap with a small flathead screwdriver
2. Remove two small phillips screw
3. The cover will lift off, allowing the AA batteries to be replaced



Remotes - Requires 1x coin cell battery. The LED indicator on the remote will flash to indicate the battery is low.



1. Rotate outer casing to expose remote
2. Split tile remote with a coin or screw driver
3. Replace battery